



# **COOKIE POLICY**



#### **VERSION 2.0 | SEPTEMBER 2020**



#### What cookies are:

The cookie is an information file automatically placed on the hard drives of users' computers or mobile devices when they access websites, i.e. they are packets of information sent by servers and stored by browsers.

The information is then sent back to the server each time the browser requests a page from the server. This allows a server to identify and track browsers.

The information collected relates to the navigation preferences of users, in particular how they access and use the website and the area of the country through which they access, among others, not including, as such, information that identifies them, but mere generic information.

Most browser programs are set to accept cookies, although it is possible to configure the browser to refuse all cookies or to indicate when a cookie is being sent, as described below. Please note that, however, if you refuse cookies, some features of the website may not work correctly.

## Types of cookies:

- Session cookies: remain in your browser only during the visit, disappearing as soon as you leave the website;
- Persistent cookies: remain in your browser after leaving the website, unless you delete them;
- Functional cookies: collect information about your visit, such as pages visited or error messages. They do not collect personal information that can identify the user, since the information is collected and aggregated to guarantee anonymity. *Performance cookies are* used to improve the performance of websites;
- Necessary (essential) cookies: allow the website to remember user-defined options (e.g. custom pages or changes in text size), also enabling features such as commenting on a blog.

### Why we use cookies:

The Hardsecure website uses cookies in the terms described as the entity responsible for its processing.

The use of cookies aims to improve the performance of the Hardsecure website and maximize the citizen experience when browsing it allowing faster and more efficient



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#### **VERSION 2.0 | SEPTEMBER 2020**

navigation, eliminating the need to repeatedly enter the same information. This is the purpose of this Policy - to explain and resolve any doubts about cookies.

However, if there is any question and/or question as to the terms of operation of the cookies used by Hardsecure, please send an email to dpo@hardsecure.com.

### Cookie management:

All browsers allow their user to accept, refuse or delete cookies, including by selecting the appropriate settings in their browser.

However, disabling cookies may affect, in part or in full, your browsing experience on the Website.

You can set cookies in your browser's "options" or "preferences" menu.

To learn more about cookies, <u>www.allaboutcookies.org</u> where you can find information on how to manage your settings for the various browser providers.

# **Updates:**

Hardsecure reserves the right, at any time, without prior notice and with immediate effect, to change, add, update, or delete, in part or in full, this information about cookies.

The list of cookies will be updated whenever necessary, as the features or services made available through this Website are modified. Without prejudice, during this update, it is possible that the list will no longer include any cookies.

You should periodically check this page to confirm that any updates or changes have been made.





# VERSION 2.0 | SEPTEMBER 2020

Technical Name	Function	Conservation Time
PHPSESSID	This cookie allows the Site to	Session duration
	respond to any action you	
	take on the Site, such as	
	completing a survey form.	
	The site does not work cor-	
	rectly if this cookie is not	
	used.	
rc::a	This cookie is used to distin-	Persistent, i.e. remain in the
	guish between humans and	browser after leaving the
	bots. The bot, short for ro-	website, unless you delete
	bot, also known as internet	them.
	bot or web robot, is a soft-	
	ware application designed to	
	simulate human actions, over	
	and over again, in a standard way, just as a robot would.	
	This cookie is beneficial to	
	the website in order to make	
	valid reports on the use of	
	the website.	
rc::c	This cookie is used to	Session duration
100	distinguish between humans	Session adiation
	and bots. The bot, short for	
	robot, also known as internet	
	bot or web robot, is a	
	software application	
	designed to simulate human	
	actions, over and over again,	
	in a standard way, just as a	
	robot would. This cookie is	
	beneficial to the website in	
	order to make valid reports	
	on the use of the website.	
_ga	This cookie is installed by	2 years
	Google Analytics. The cookie	
	is used to calculate visitor	
	data, sessions, campaigns,	
	and track website usage in	
	the site review report.	
	Cookies store information	
	anonymously and assign a	
	randomly generated number	
	to identify unique visitors.	
_gid	This cookie is installed by	1 day
	Google Analytics. The cookie	
	is used to store information	
	about how visitors use a	

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# VERSION 2.0 | SEPTEMBER 2020

	website and helps in creating	
	an analysis report on how	
	the	
	website is going. The data	
	collected, including the	
	number of visitors, the	
	source of where they came	
	from, and the pages were	
	displayed anonymously.	
_gat	These cookies are installed	10 mins
	by Google Universal Analytics	
	to limit the rate of requests	
	and limit data collection on	
	high-traffic sites.	
r/collect	This cookie is used to send	Session duration
	data to Google Analytics	
	about the device and visitor	
	behavior. Tracks the visitor	
	through devices and	
	marketing channels.	